

MYOB PayGlobal Release Notes

v4.64.0.2

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Introduction

These PayGlobal release notes describe the software enhancements and issues resolved between the current **PayGlobal 4.64.0.2** release version and the previous PayGlobal 4.64.0.1 release version.

If you are upgrading from an earlier version than PayGlobal 4.64.0.1, then you need to download and read the relevant release notes from the website.

IMPORTANT: This release DOES NOT include any database changes

Disclaimer

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Issues Resolved

This chapter describes issues resolved in this release version.

Australia

STPv4 – Submission Error "Payee Cessation Date must be provided."

Details

If your organisation uses the **ESS Cessation Module** and you have termination reasons and termination dates being passed to the PayGlobal database, then you will experience the following error when sending STPv4 submissions to the ATO:

"Payee Cessation Date must be provided."

An assumption was made that the Employee Termination reason would only ever be populated after the employee had received their final pay. So no check was made to see if the reason related to a planned/future termination.

Resolution

The STP v4 service will now only report the *Cessation Type Code* when **both** the `EmployeeHistory.TerminationDate` and `EmployeeHistory.TermReasonCode` are **both populated** on the latest record for the payer/payee/tax year combination.

Reference Number: PGDEV-6224

All Countries

Employee Email field Editable for Workforce Management Enabled Employees

Details

The Employees "E-mail" field (*located on Employees | All Modules | Details | Contact tab*) could not be edited for employees who are Workforce Management enabled.

This meant there was no ability for an employee's email address to be recorded at all as Workforce Management was not providing this field.

Note: The "Work e-mail" field remains un-editable for Workforce Management enabled employees.

Resolution

Users can now edit the "E-mail" field in PayGlobal for these Workforce Management employees.

Reference Number: PGDEV-62XX



Known Issues

STP

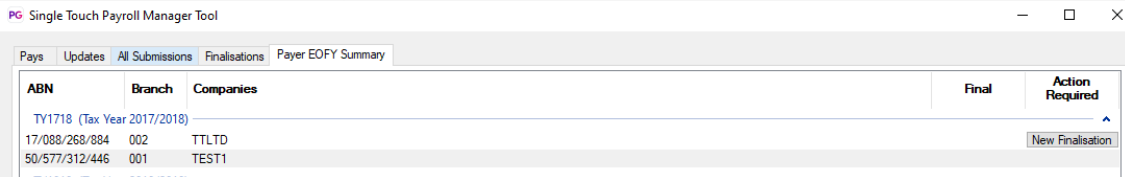
STPv3 – “Partial” Updates/Finalisations create false Action required on Payer EOFY Summary tab

The STP v3 schema has a limitation that prevents PayGlobal from being able to accurately detect whether or not a payer has finalised all employees.

As such it is **not recommended** to use the partial finalisation or partial update feature for tax years that will be sent via v3.

If you do so, then the *Payer EOFY Summary tab* will display the “New Finalisation” button under the *Action required* column.

The only way to get rid of the action is to submit a Full Finalisation.



ABN	Branch	Companies	Final	Action Required
TY1718 (Tax Year 2017/2018)				
17/088/268/884	002	TTLTD		
50/577/312/446	001	TEST1		New Finalisation
TY1818 (Tax Year 2018/2019)				

Capturing the “Prior Tax Country” for Working Holiday Makers/ Inbound Assignees to Australia who have become AU residents

If the employee has been a working holiday maker or inbound assignee for **any part** of the tax year being reported, the “Prior Tax Country” **must** be populated.

This is true even if the employee is now reported as “Salary and Wages” where this field is no longer required and so editable.

If this has not been previously captured, or has been cleared, you can re-populate on the Employee > Tax tab by temporarily setting “Inbound Assignee” to “Yes,” populating the “Prior Tax Country” as needed, and then resetting Inbound Assignee to “No.”



Process/Task Reminders

STPv4 Readiness Checklist

The PayGlobal teams have been fielding a number of calls relating to tasks that have been missed as part of preparation for transition to STP Phase 2 (v4).

Several configuration tasks **must** be completed before you can successfully submit STP submissions via the ATO 2020 (v4) service.

Please ensure EVERY action below has been completed before sending any submissions as v4

1 – Pay period

EVERY pay period must be linked to an Internal Company. STPv4 does not use the main company listed in Company Settings due to performance issues.

2 - Internal Companies

For each unique Payer (ABN and ATO Branch Number), you must update the following fields:

STP start date v4

The date must be on/after 1st January 2021 AND no later than either 31 August 2022 or the date your independent deferral from the ATO.

Registered for seasonal workers

You must set this field to Yes if the Payer is registered with the ATO to employ people under the old Seasonal Workers Program or the new Pacific Australia Labour Mobility (PALM) scheme. This ensures these employees are correctly taxed at a reduced rate.

Registered for working holiday makers

You must set this field to Yes if the Payer is registered with the ATO to employ working holiday makers. This ensures these employees are correctly taxed at a reduced rate.

5 - Termination Reasons

In STPv4 the reason an employee leaves your organisation must be reported to the ATO, who will then pass this data to Services Australia.

Each termination record must have the "Cessation reason" field populated to avoid your STP submissions being rejected.

6 - Countries

When a country is reported to the ATO, the ATO require a 2-char ISO3166 code.

Please ensure every Country record has the CountryCode field configured to be the 2-char ISO3166 code otherwise the reported country will be blank and cause an STP data validation error.



7 - Allowances

Review your allowance records in respect of the ATO's Disaggregation of Gross rules.

See here for ATO guidance - <https://www.ato.gov.au/Business/Single-Touch-Payroll/In-detail/Single-Touch-Payroll-Phase-2-employer-reporting-guidelines/?anchor=STPPhase2reportingQuickreferenceguide#STPPhase2reportingQuickreferenceguide>

Determine if any allowances need to be split to ensure payments are assigned to the correct reporting categories. If yes, you will need to check related Award Rules and Payroll Rules too.

RECOMMENDATION: Engage with a MYOB PayGlobal Professional Services consultant to assist with award rule configuration changes

Ensure each allowance has the correct settings for:

Details (i) tab

Subclass

Subclass must be set for every leave allowance (this setting must also marry up with the ATO Reporting Category and Subcategory field settings)

Salary Sacrifice

All non-paying allowance used in a salary sacrifice arrangement must be set to Yes. Non-super allowances will be the ones to pay attention to.

Tax override type

- **Bonus** should be used for all lump sum payments in the current tax year, such as irregular bonuses, commissions, cashed-out leave.
- **Lump sum in arrears** should be used for all lump sum payments that relating to previous tax years
- **Return to work** should be used only for Non-WHM employee payments.

Details (iii) tab

Use in Super OTE

Superannuation side this field defines whether the allowance relates to the employees "ordinary time earnings"

ATO Reporting Category

The list of options has been expanded - add/update each allowance record as per ATO guidance.

For more details refer to Configuring Allowances

ATO Reporting Subcategory

The list of options has been expanded - add/update each allowance record as per ATO guidance.

For more details refer to Configuring Allowances in the STP Manual



8 - Company Settings - Termination Allowances

Leave allowances must be linked to allowances with a Sub-type of "Leave on termination"

9 - Deductions

In STPv4 it is mandatory to report child support deductions. However, the ATO & Services Australia only want Child support deductions relating to "Standard" payments and "Garnishee notice" payments.

The Deduction Class must be set to L. Child support standard or R. Child support garnishee as applicable.

See Configuring Deductions in the STP Manual for more details

10 - Employee Records

Review your employee records to determine if you have CHP, IAA, SWP or WHM employees.

Closely Held Payees (CHP)

CHP employees will need the following fields updated:

Employee's **Contract record** has:

- Include in online tax reporting = Yes
- Contract Type = Individual, Collective or blank

Employee record has:

- Closely Held Payee = Yes
- Inbound Assignee = No

Inbound Assignee to Australia (IAA)

IAA employees will need the following **employee record** fields updated:

- Inbound Assignee = Yes
- Prior tax country = Country they last paid tax in

Seasonal Workers (SWP)

SWP employees will need the following fields updated:

Employee record has:

- Tax rate = SWP
- Tax override rate = blank (prior to v4.64 this may have been 15%, PayGlobal now supports the tax calculation for SWP employees)
- Closely Held Payee = No
- Inbound Assignee = No

Employee's **Visa record**, Visa Subtype = Seasonal Worker

Note: The same settings apply to new employees on the PALM scheme



Working Holiday Makers (WHM)

WHM employees will need the following fields updated:

Employee record has:

- Tax rate = W this now applies to both employers who are registered AND non-registered WHM employers
- Tax override rate = blank (prior to v4.64 for non-registered WHM employers this may have been set to a specific value. PayGlobal now supports tax calculations for both registered and non-registered WHM employers)
- Closely Held Payee = No
- Inbound Assignee = No

Employee's **Visa record**, Visa Subtype = Seasonal Worker



Supported versions and environments

Compatible environments continuously change based on the developments in manufacturers' environments that are outside the control of MYOB.

MYOB actively manages the compatibility of MYOB PayGlobal with various environments.

The following sections outline the supported versions of MYOB PayGlobal products and the minimum environments they need to run.

Employee Self-Service (ESS)

The current minimum supported version is v5.2.0.

Self Service 3.x and 4.x series are **no longer** supported.

If you are using an unsupported version, please contact your account manager so that we can help you upgrade to a more recent, supported version.

Minimum Supported Environments

The **minimum** operating systems PayGlobal required is:

- Desktop Operating System - Windows 8.1
- Server Operating System - Windows Server 2012 until end of July, then SQL server 2014 SP3
- SQL Server 2014 (SP3)

IMPORTANT: Support for SQL Server 2012 AND SQL Server 2016 SP2 expires **July 2022**.

*If you are on SQL Server 2016 SP2 the minimum supported version after this is SQL Server 2016 **SP3**.*

- .NET Framework – It is recommended that latest version of .NET Framework run time is installed.
- Transport Layer Security (TLS) - TLS 1.2 is recommended but PayGlobal will fall back if the Operating System doesn't enable TLS1.2.

For more information, please see **MYOB PayGlobal Infrastructure and Components** available from <https://my.payglobal.com/downloads>



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